

DEAR FRIENDS OF CABRINI,

2020 started off with a sense of hope and excitement as CIS-NYC entered our third decade of serving immigrants in NYC: We began the process of expanding our Social Services Program to offer additional case management and counseling; our Staff Attorney began to take on more complex and vulnerable immigration cases; and we took a group of JFI leaders to Albany to speak with elected officials. However, when COVID-19 hit NYC in March our primary focus became responding to the pandemic. Our immigrant community members have been hit hard by COVID-19: many of our clients are essential workers working on the frontlines, while others live in communities that have been disproportionately affected by the COVID-19 crisis, with some of the highest rates of infection and death in the city. To make matters more challenging, most of our clients are not eligible for government relief and many fear accessing healthcare due to their immigration status. The challenges of COVID-19 were exacerbated by continued xenophobic attacks on immigrants. We saw ceaseless attempts to end DACA, implementation of cruel changes to the public charge rule, attempts to prevent asylum seekers from entering the U.S., and more.

CIS-NYC responded rapidly to these challenges by establishing methods for providing remote legal and social services, developing resource lists and informational materials, and rapidly expanding our food pantry services, case management, counseling, and community education activities to meet increased need. Throughout this report you will see how the dedication, resourcefulness, and creativity of our staff and volunteers allowed us to step up to the challenge of supporting and advocating for our community through this difficult time. We thank you for your support in 2020, and hope that you will continue to be a partner in this work in the years to come.

JAVIER RAMIREZ-BARON, LMSW

Executive Director

ILZE EARNER, PH.D.,LCSW

Board Chair

OUR MISSION

Cabrini Immigrant Services of NYC (CIS-NYC) provides essential services to immigrants in the spirit of Mother Cabrini, patron saint of immigrants and founder of the Missionary Sisters of the Sacred Heart of Jesus. Our mission is to empower immigrants, their families and their communities through education, access to essential services, civic participation and community building. We strive to work together with the immigrant community to create a more inclusive society by fostering justice, dignity and respect.

IMMIGRATION LEGAL SERVICES

CIS-NYC takes a **holistic approach** to legal services, setting aside one hour for social workers to speak to each client during legal intakes. In every consultation, regardless of whether CIS-NYC is able to take the case, families are provided with legal orientation and education and connected with vital resources and information. CIS-NYC's immigration legal services **continued throughout the pandemic**, switching to remote services when necessary for the safety of our staff and clients.

466 IMMIGRATION CONSULTATIONS.

252 NEW IMMIGRATION CASES OPENED.

For many immigrant families, high quality legal representation may be the difference between life and death or staying together with their family and being separated. **Low-cost legal services** at CIS-NYC ensure that families don't have to choose between feeding their family and seeking life changing legal assistance.

\$475K SAVED IN LEGAL REPRESENTATION FEES.

CELINA'S STORY

In 2019, CIS-NYC's attorney, Oscar, took on his first asylum case at CIS-NYC. Celina had come to the United States from Guatemala with her young daughter and was in removal proceedings when she came to CIS-NYC. She was unable to afford a private lawyer and other non-profits would not take her case because they didn't think it was strong enough to win. CIS-NYC's legal and social services teams worked together to support Celina through the challenging process of telling her story, gathering proof, and preparing for her hearing. In March 2020, **she was granted asylum** and the protections were extended to her daughter. Her husband and stepson are also now eligible and their applications are pending approval.

"When I arrived at CIS-NYC they listened to my story and, thanks to God, they accepted my case. I am very thankful to CIS-NYC because they won my asylum case. From the moment Cabrini accepted my case my life changed - They gave us as much hope as they could. Thanks to Javier for listening to us and to Oscar who was the one who fought to win. Now I feel happy with my family and grateful on behalf of people like me - immigrants - who are unable to get help elsewhere."



SOCIAL SERVICES

In 2020 CIS-NYC began the expansion of our Social Services Program to provide additional case management and counseling services to our families. When COVID-19 hit, the strength of this program was tested and it had to grow over night to meet the needs of our families. CIS-NYC was inundated with requests for support from families in need. They had lost their jobs, were being threatened with eviction, had run out of food, had been diagnosed with COVID-19 but feared going to the hospital, and more.

CIS-NYC's case managers provided clients with support in the areas of: access to food and medicine; establishing a safe housing situation; mental health support; access to public benefits; and healthcare.

304 CASE MANAGEMENT CLIENTS.

\$74,500 IN EMERGENCY RELIEF FUNDS DISTRIBUTED TO FAMILIES.

CIS-NYC also expanded our group and individual counseling services to address the anxiety and depression many clients were experiencing.

- 69 COUNSELING CLIENTS.
- 36 PARTICIPANTS IN OUR SUPPORT GROUP FOR PARENTS.

SOCIAL SERVICES PROGRAM SPECIAL INITIATIVES

ANGEL FUND SCHOLARSHIP

CIS-NYC's Angel Fund Scholarship Program provides scholarships to low-income immigrant students who are pursuing higher education. Students also receive ongoing support from our social work team throughout the school year. In 2020 we distributed \$19,125 in scholarships to 26 students.

CHRISTMAS GIFT DISTRIBUTION

Our annual Christmas gift distribution and celebration looked a little different this year, but it was still a joyful occasion! Each family left with gifts (including toys, clothing & books), a bag of groceries, lunch to-go, and a gift card to help cover daily costs. Thanks to our generous donors and volunteers, we were able to distribute over **500 gifts** to **107 children**.







THE M FAMILY'S STORY

Like many American families, the M family was hit hard by the COVID-19 pandemic. Mrs. M lost her job cleaning houses and in March both Mr. and Mrs. M became sick with COVID-19 and were unable to look for work while they recovered. When they reached out to CIS-NYC they were two months behind on rent and had no money to feed their children. CIS-NYC was able to award the family emergency funding to help cover their rent debt and provided them with food each month from our food pantry. Our social work team worked closely with the family to give them referrals to other necessary resources and services, and provided them with counseling to support them through the challenging time they were facing.

"Thank you to CIS-NYC and all those who donate to this organization so that families like mine can receive help when we most need it. Thanks to the money we received, we were able to feed our children and pay our bills. I am also grateful for the emotional support I received, which meant a lot to me personally."

- Mrs. M



"Being the first person in my family to graduate college and to now hold my bachelor's degree in Biochemistry is truly humbling. The Angel Fund was the first scholarship I acquired during my freshman year of college that helped lift the financial burden off my shoulders. With the support of the Angel Fund, I was able to graduate in 2020 with a 3.85 GPA and currently conduct research at the Laboratory for Stem Cells and Tissue Engineering at Columbia University. My future plan is to attend medical school and serve disenfranchised and undocumented individuals and be an agent of change in our medically underserved communities. Thank you to CIS and the donors of the Angel Fund; I wish I had more ways to say thank you and express my immense gratitude. Today I stand as college graduate, not only because of me, but because of the Angel Fund."

MIGUEL'S STORY



FOOD PANTRY

CIS-NYC's Food Pantry operates weekly and provides healthy food packages to local community members. Our pantry **operated throughout the pandemic** without missing a single week of distribution. In April we opened up the food pantry to non-members and more than doubled the number of families we served, reaching as many as **2,000 families monthly**. We also began distributing masks, gloves, and personal hygiene items.

15,247 WELL BALANCED BAGS OF FOOD DISTRIBUTED.

1,270 BAGS OF FOOD DISTRIBUTED ON AVERAGE PER MONTH.

823,338 MEALS WORTH OF FOOD DISTRIBUTED.

Between April and July, we also delivered food packages to families who were homebound in collaboration with our partners at **Los Herederos**.

275 DELIVERIES TO FAMILIES IN NEED AT THE HEIGHT OF THE PANDEMIC.

Throughout the year we offered a range of **additional services and resources** during pantry service hours, including: assistance with completing the 2020 census, free blood glucose screenings, connections to home health aide services, and more.

RECOGNIZING OUR FRONTLINE HEROES

CIS-NYC would like to give a special thank you to our incredible Food Pantry staff and volunteers who selflessly showed up each week throughout the pandemic to ensure that our community members had food on their tables. In 2020 our volunteers contributed **3,035 hours** of their time. We couldn't have done this without them. **Thank you!**









JUSTICE FOR IMMIGRANTS

IN PERSON WORKSHOPS

JFI provides educational workshops on a range of important topics such as immigrant rights in interactions with ICE, how to access healthcare, tenant rights, and more.

In 2020 we held **5** in-person workshops at our office and **3** workshops at partner schools and churches, engaging **115 individuals**.

ORGANIZING & ADVOCACY

In January we took leaders to
Albany to speak to elected
officials about immigrant issues.
While in-person actions were on
hold for most of the year, our
members continued to advocate for
immigrant rights through online
actions & community education.

VIRTUAL WORKSHOPS

In March 2020, we had to begin providing our workshops virtually on Facebook Live, Instagram Live, and Zoom.

In 2020 we held **35** virtual workshops, which have been **viewed over 12,000 times**.

LEADERSHIP DEVELOPMENT PROGRAM

In April 2020 we concluded the second round of our Leadership Development Program where 15 young immigrant community members gained basic leadership and organizing skills.

LEADERSHIP COMMITTEE

Throughout 2020 16 graduates of the JFI Leadership Development program and other community members led JFI's activities as members of the JFI Leadership Committee. In 2020 the leaders played a vital role in organizing and facilitating many of JFI's events and campagins.

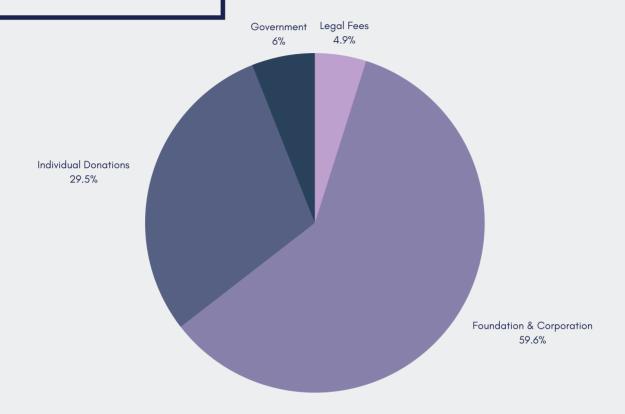
EMIREY'S STORY

"I came across CIS-NYC through social media while struggling to find the right information for DACA renewals. As a DACA recipient it's always nerve wracking trying to find the right lawyer and obtain the necessary budget for this expense. I found myself in environments that lacked professionalism and courtesy and was treated like a criminal. When I applied to the CIS-NYC DACA Clinic, everyone was so welcoming from the moment I stepped inside. I received nothing but kindness, professionalism, guidance and hope from both staff and volunteers. At this point I had no idea the doors of opportunities CIS-NYC was opening for me. A few weeks after, I was invited to their JFI Leadership Program, which gave me broader insights into civic education, leadership and



community organization building. I now attend monthly "Justicia para Inmigrantes" (JFI) meetings where we seek to empower immigrants, their families and reach out to allies, through educational workshops, informative sessions, and address solutions to issues in our community. I am very grateful for the helping hand and opportunities CIS-NYC has given me to grow as a leader and expand my education. I hope to continue creating a more inclusive society by fostering justice, dignity, and respect for all, alongside Cabrini Immigrant Services of NYC."

FY2020 FINANCIALS



REVENUE SOURCE	%	AMOUNT
Foundation & Corporation	59.6%	\$318,521
Government	6%	\$32,077
Legal Fees	4.9%	\$26,099
Individual Donations	29.5%	\$157,456

OUR VISION FOR THE FUTURE

ORGANIZATIONAL GROWTH

In 2020 CIS-NYC received incredible support from our donors, volunteers, and partners and was able to rapidly expand our programming to respond to the needs of our community. In 2021 we have big plans to strengthen our existing programs and continue this growth. In 2021 we will:

- **Hire a Community Organizer** to lead the growth of our leadership development program, community organizing efforts, and community education programming;
- Bring on a second Staff Attorney, allowing us to reach more families in need of affordable and trustworthy legal assistance;
- Strengthen our case management and counseling services by hiring a full-time
 Case Manager;
- Open the Food Pantry for a **second day of distribution** and begin offering **nutritional education programming**.

IMMIGRATION REFORM

In 2021 we are hopeful that we will see much needed immigration reform under the Biden Administration, however, we know that this won't happen without relentless advocacy and organizing! Through the JFI Program we will take an active role in advocating for a more just immigration system in 2021 and beyond.

To achieve all of this in 2021, **we will need your support!** To volunteer, donate, partner, or participate in our organizing efforts, go to our website for more information: **www.cis-nyc.org**













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